

Effective: 01/01/2020 to 02/09/2026
Service: Accident Claims (All Services)
Site: St John's Road (7903285)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Site: St John's Road (7903285)

Locality: Corstorphine, Edinburgh, City of Edinburgh

Area: North West Locality

Customer Services

Enquiry No.: 34010057 Logged by: [REDACTED] on: 18/06/2025 10:39

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.: Today (9/06/25) at the bus stop outside the Corstorphine CoOp at approx. 4pm my wife of age 88 waiting on a no31 bus was drenched from rain water from a major pot-hole. The [REDACTED]

Location:

Contact:

Enquiry No.: 34009515 Logged by: [REDACTED] on: 16/01/2025 12:34

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.: [REDACTED] driving along St Johns Road, exiting Corstorphine heading towards the zoo/Murrayfield when I ran into a massive pothole immediately damaging my wheel. It happened about where the Vermillion dentist is located – I cannot be specific as regards which particular pothole I hit, as that stretch of the road is littered with potholes. [REDACTED]

Location: St Johns road around the Vermillion dentist

Contact:

Plot Number: 1.00

Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South

Feature Type: Road Asset

Job Number: 50175161

Defect Number: 42176089

Enquiry No.: 34009050 Logged by: [REDACTED] on: 09/09/2024 10:14

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.: I was stopped at the pedestrian crossing in St John's Road, the lights changed to amber and a pedestrian ran out in front of me. I was being exceedingly careful to ensure there were no more people going to cross that I didn't notice the pothole immediately after the crossing. I was heading east. My car gained a fractured spring from hitting a pothole. The O/S/F road spring had to be replaced

Location: the hole was after the pedestrian crossing in Johns Road opposite the guitar shop

Contact:

Plot Number: 1.00

Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South

Feature Type: Road Asset

Enquiry No.: 34008989

Logged by: [REDACTED]

on: 23/08/2024 11:06

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.: foot caught on an area of broken and uneven paving

Location: stretch of pavement between the Guitar Guitar store and Mimi's Bakehouse

Contact:

Plot Number: 1.00

Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South

Feature Type: Road Asset

Job Number: 50167657

Defect Number: 42166108

Enquiry No.: 2095798 Logged by: Verint CRM Connector on: 15/02/2026 22:31

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.:

Location: Pothole in the bus lane just before the bus stop heading eastbound

Contact:

Plot Number: 1.00

Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South

Feature Type: Road Asset

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Enquiry No.: 1887111 Logged by: Verint CRM Connector on: 15/01/2025 14:11

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.:

Location: Hi, I'd like to report a pothole which is where the 'Slow' sign on the road is painted. Contact:
 This is directly opposite Neilsons and Teez Barbers on the 'town direction' side of the road. My car tyres have been damaged because of this, to the extent that I could not drive the car and had to seek immediate support. There are two sizable pot holes really close to one and other, where the 'S' of the slow sign is painted. Please could you rectify,

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Enquiry No.: 1881988 Logged by: Verint CRM Connector on: 07/01/2025 12:47

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.:

Location: There is already an open issue logged on the map. I burst my NSF tyre when I hit a Contact:
 pothole around 04:40 on 2 January 2025 when travelling from the Airport to my home [REDACTED]. My vehicle computer signalled an immediate loss of pressure on the vehicle screen when I hit the pothole, my telephone will confirm my location at the time of the computer notification. I was [REDACTED]

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Enquiry No.: 1879008 Logged by: Verint CRM Connector on: 03/01/2025 18:21

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.:

Location: Travelling on St John's Road heading towards roundabout at corstorphine Road Contact:
 heading towards Edinburgh Zoo hit pothole.

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Job Number: 50172102 Defect Number: 42172050

Enquiry No.: 1878624 Logged by: Verint CRM Connector on: 03/01/2025 11:46

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.:

Location: East bound lane St Johns Road Corstorphine. opposite Neilson estate agency and Contact:
 Sally Hairdressing shop.

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Job Number: 50172103 Defect Number: 42172051

Enquiry No.: 1869197 Logged by: Verint CRM Connector on: 09/12/2024 22:16

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.:

Location: Pothole on road going into Edinburgh side. On 9th December 2024 6.55am, i drove Contact:
 over the pothole and burst front tyre on passenger side and rear side tyre got bulged.

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Effective: 01/01/2020 to 02/09/2026
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Enquiry No.: 1843946 Logged by: Verint CRM Connector on: 13/10/2024 12:40

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.:

Location: at 0745 on Sunday 13 October, my car went into a pothole on the eastbound carriageway on St John's Road, Corstorphine close to the roadworks near the junction with Templelands Road. The nearside front tyre was punctured and is irreparable.

Contact:

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Enquiry No.: 1832049 Logged by: Verint CRM Connector on: 15/09/2024 12:14

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.:

Location: Pothole surrounding metal covering on road. Difficult to avoid. On Corstorphine Road where Kames Road comes to meet it.

Contact:

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Job Number: 50166596 Defect Number: 42164994

Enquiry No.: 1819375 Logged by: on: 20/08/2024 11:43

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.: I tripped at about 3pm on Tuesday 13th August. It happened right on the corner of St Johns Road and Meadow Place Road, Corstorphine, on the corner where Napoli restaurant is.

Location: corner of St Johns Road and Meadow Place Road, Corstorphine, on the corner where Napoli restaurant is.

Contact:

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Enquiry No.: 1812127 Logged by: on: 07/08/2024 13:42

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.: I was walking along St Johns Road when I fell forward on to the pavement.

Location: St Johns Road / Glasgow Road pavement area just outside the Toby Carvery

Contact:

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Enquiry No.: 1734765 Logged by: Verint CRM Connector on: 11/04/2024 10:05

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.: Claim form emailed 11/4/24 - I was driving along St John's road eh12 7sd last night 8/4/24 around 20:15 and hit a huge pothole which flattened my tyre immediately.

Location: bus shelter on st johns road near 85 (bus shelter labelled st johns terrace)

Contact:

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Enquiry No.: 1731822 Logged by: Verint CRM Connector on: 06/04/2024 22:14

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.: Claim form sent 18/4/24 - I punctured a tyre on my car after hitting a very large pothole on a very poorly maintained road. I am seeking reimbursement for the new tyre I have had to buy.9pm 6/4/24

Location: pothole in road going in to edinburgh resulted in punctured tyre another car directly behind had a puncture on same pothole also another car was already being seen to by as when our puncture occurwd

Contact:

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Effective: 01/01/2020 to 02/09/2026
 Service: Accident Claims (All Services)
 Site: St John's Road (7903285)

Asset Number: 1.00 to 1.00
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Enquiry No.: 1693570 Logged by: Verint CRM Connector on: 05/02/2024 16:15
 Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim
 Desc.:
 Location: It is just before the traffic lights across the road from the centurion pub. It wont allow me to upload my pictures it says they are too big Contact:

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Enquiry No.: 1689014 Logged by: Verint CRM Connector on: 30/01/2024 13:12
 Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim
 Desc.:
 Location: large pot hole on the road (right next to the traffic island). very close to the Centurion pub and ladbroke's. The pothole is on the east bound side of the road Contact:

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Enquiry No.: 1686783 Logged by: Verint CRM Connector on: 26/01/2024 17:55
 Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim
 Desc.:
 Location: Pothole in the middle of a very busy road, hard to avoid. I has damaged my front left tyre as a result. Contact:

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Enquiry No.: 1675838 Logged by: [REDACTED] on: 11/01/2024 08:34
 Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim
 Desc.: Pothole
 Location: on the east heading of St John's Road, Corstorphine, Edinburgh outside Capability Scotland's offices at 24 St John's Road, EH12 6NZ Contact:

Enquiry No.: 1622914 Logged by: Verint CRM Connector on: 04/10/2023 09:36
 Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim
 Desc.:
 Location: This pot hole has been repaired since causing damage to my car. The pothole was in the bus lane and was not visible due to being filled with water on a very wet day. Contact:

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Enquiry No.: 1560114 Logged by: Verint CRM Connector on: 31/05/2023 19:51
 Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim
 Desc.:
 Location: There are some pretty severe pot holes on the pavement here. [REDACTED] Contact:
 [REDACTED]
 [REDACTED] ot hole is located just before the bus stop here and just before the pavement changes as shown in the photo - just before the Tanz shop

Plot Number: 1.00 Feature Id - Location: Ward 6 - From Kames Road to Drum Brae South Feature Type: Road Asset

Effective: 01/01/2020 to 02/09/2026
Service: Accident Claims (All Services)
Site: St John's Road (7903285)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1516739 **Logged by:** [REDACTED] **on:** 28/02/2023 16:33
Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim
Desc.: Claim form emailed 28/02/2023. Time and date of incident: 21:15 pm on the 26th December 2022.
Location: **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 6 - From Kames Road to Drum Brae South **Feature Type:** Road Asset

Enquiry No.: 1516643 **Logged by:** [REDACTED] **on:** 28/02/2023 13:20
Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim
Desc.: raised paving block
Location: o/s Charles Wilson butcher **Contact:**

Enquiry No.: 1490863 **Logged by:** [REDACTED] **on:** 12/01/2023 14:34
Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim
Desc.: Pothole
Location: just after exit from Edinburgh Zoo heading west **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 6 - From Kames Road to Drum Brae South **Feature Type:** Road Asset

Enquiry No.: 1490384 **Logged by:** Verint CRM Connector **on:** 11/01/2023 23:48
Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim
Desc.:
Location: pothole just outside USA Nails 205 St John's Rd, Corstorphine, Edinburgh EH12 7UU **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 6 - From Kames Road to Drum Brae South **Feature Type:** Road Asset
Job Number: 50126967 **Defect Number:** 42115941

Enquiry No.: 1487655 **Logged by:** Verint CRM Connector **on:** 08/01/2023 19:47
Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim
Desc.:
Location: Deep pothole on eastbound side of St. John's Road, roughly outside number 24. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 6 - From Kames Road to Drum Brae South **Feature Type:** Road Asset

Enquiry No.: 1485614 **Logged by:** [REDACTED] **on:** 06/01/2023 08:35
Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim
Desc.: Pothole
Location: on the eastbound carriageway adjacent to 24 St Johns Road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 6 - From Kames Road to Drum Brae South **Feature Type:** Road Asset

Enquiry No.: 1483841 **Logged by:** [REDACTED] **on:** 04/01/2023 09:22
Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim
Desc.: Pothole
Location: Drum Brae roundabout **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 6 - From Kames Road to Drum Brae South **Feature Type:** Road Asset

Enquiry No.: 1480566 **Logged by:** Verint CRM Connector **on:** 28/12/2022 14:10
Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim
Desc.:
Location: 2 potholes travelling eastbound from Corstorphine **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 6 - From Kames Road to Drum Brae South **Feature Type:** Road Asset

Effective: 01/01/2020 to 02/09/2026
Service: Accident Claims (All Services)
Site: St John's Road (7903285)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1480514 **Logged by:** Verint CRM Connector **on:** 28/12/2022 12:41

Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim

Desc.:

Location: Major potholes and significant deterioration of road surface generally. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 6 - From Kames Road to Drum Brae South **Feature Type:** Road Asset

Enquiry No.: 1339537 **Logged by:** Verint CRM Connector **on:** 04/03/2022 15:47

Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim

Desc.:

Location: There are a number of pot holes on the road, but one is bigger where it causes vehicles to go down into it and has already and will cause further damage to others. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 6 - From Kames Road to Drum Brae South **Feature Type:** Road Asset

Job Number: 50108333 **Defect Number:** 42095214

Enquiry No.: 1242459 **Logged by:** Verint CRM Connector **on:** 09/09/2021 14:46

Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim

Desc.: I hit a pot hole (shown in photos) outside of Mimi's bakehouse which snapped my front right CV axle, causing the wheel to collapse inwards. This sent me skidding off the road into a parked car.

Location: outside of Mimi's bakehouse **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 6 - From Kames Road to Drum Brae South **Feature Type:** Road Asset

Job Number: 50091441 **Defect Number:** 42077828

Enquiry No.: 1102248 **Logged by:** **on:** 18/01/2021 09:52

Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim

Desc.: Pothole

Location: A8 St John's Road, East Bound. pothole location is just before Enercon (24 St John's Road) **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 6 - From Kames Road to Drum Brae South **Feature Type:** Road Asset

Job Number: 50072357 **Defect Number:** 42059093

Enquiry No.: 1095053 **Logged by:** **on:** 05/01/2021 16:35

Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim

Desc.:

Location: St John's Road, Corstorphine. Opposite Bank of Scotland on the left lane, heading West. Between traffic lights and roundabout. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 6 - From Kames Road to Drum Brae South **Feature Type:** Road Asset